

Dear #####

The WSC Alert sent to you on Wednesday 18th June was rejected by your email provider BT because it looked like SPAM or had been reported as SPAM.

The alert Gmail account received delivery failure notifications in quick succession from BT for 27 members with BT email addresses, as a consequence Google disabled the Alert account as it looked like it was being used in a way which violated Google's policies. I have now successfully restored access to Alert Google account.

To avoid the Alert account being disabled again by Google I have removed your email address from the alert distribution so you will no longer see any WSC alerts in your inbox. I have copied this email to our Hon Secretary Nick so he is aware your email has been removed from the alert distribution list.

If you would like to recommence receiving alerts you need to add the alert email address (alertwsc@gmail.com) as a Safe sender in your BT email account. If you use the BT Mail app on your mobile or tablet device you can't use the app itself to add a Safe sender, you need to access your BT mail settings in a browser.

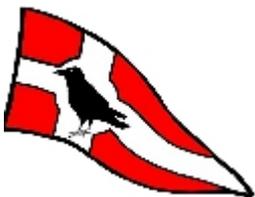
I have a BT email account, which I rarely use, and I have recorded a short video showing how I added the alert email address as a Safe sender to my BT email. You can view the video with the link below:

[BT email Safe sender](#)

If you have added the alert email address as a Safe sender in your BT email account please let me know, I will then send a test email to you (full of SPAM!) just to make sure emails sent to you from the alert email account are no longer rejected as SPAM. If the test email does not get rejected by BT I will then be able to put your email address back on the alert distribution list.

Kind regards

Bill



Bill Wilson
Hon Membership Secretary
Wivenhoe Sailing Club